

## Sigma Theta Tau 43rd Biennial Convention

Building a Center for Nursing Excellence Using a Role-Based Model for Accountability and Outcomes

Joanne T. Clavelle DNP, RN, NEA-BC Miki Goodwin PhD, RN, PHN

HonorHealth, Center for Nursing Excellence Scottsdale, Arizona





## Learner Objectives

#### The learner will be able to:

- Identify the importance of creating a Center for Nursing Excellence that aligns with inter-professional role-based practice across a healthcare network
- Describe key components of a Center for Nursing Excellence that support nurses' accountability for their practice, role development, scholarly activities and outcomes





## Background

- HonorHealth affiliation followed by merger of 5 hospitals/clinics/ambulatory ~ 3460 nurses
- Magnet® as core tenet
- Organizational redesign board/senior leader support
- Vision for Center for Nursing Excellence
  - Magnet
  - Practice
  - Research
  - Professional Education







"To support a nursing environment that is as humanistic and compassionate as it is scientifically and technologically sophisticated".

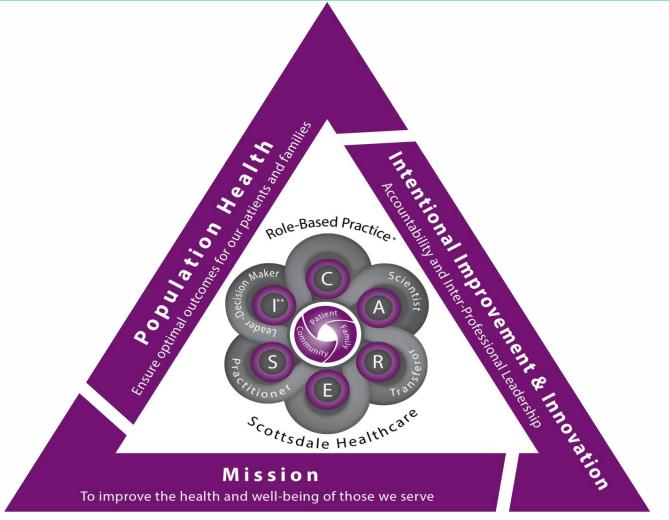
- Adapted from the Arnold P. Gold Foundation





**HONOR**HEALTH<sub>M</sub>

## **Role-based Infrastructure**



\*O'Rourke, M. (2003). Rebuilding a professional practice model: The return of role-based practice accountability. Nurs Admin Q, 27(2), 95-105. \*\* ICARES: Integrity. Caring. Accountability. Respect. Excellence. Stewardship.



## **Professional Governance**

- Structure that supports accountability, professional obligation, interprofessional relationships and decision making
- Anchored in Magnet model component of structural empowerment
- Supports autonomous practice and positive nurse/physician relationship
- Councilor model





## Upholding Nursing Accountability

- The Center supports empowering nurses as leaders, scientists, transferors and practitioners
- Accountable for their professional practice
- Rigorous standard-keepers and decision-makers
- Drive outcomes
- Engage in scholarship







HONORHEALTH

### Outcomes

- Unification of efforts to provide support to improve the quality of care.
- Distinguished Scholar in Residence, Dr. O'Rourke, hired to actualize a role-based professional practice model
- All Center efforts include involvement of its Directors to:
  - Increase involvement of bedside nurses in professional governance
  - Increase professional certification
  - Increase pursuit of academic advancement
  - Standardize clinical practice through EBP
  - Increase horizontal and vertical integration of Magnet principles
  - Support an organized program of research



## **Improved Outcomes**

- Falls
- CAUTIs
- Patient experience



- Professional certification
- 12 Nursing Research fellows
- Residencies and academic partnership





# Questions?





### References

American Nurses Credentialing Center. (2013). 2014 Magnet® Application Manual. Silver Spring, MD: ANCC.

- Clavelle, J.T., Porter O'Grady, T., & Drenkard, K. (2013). Structural empowerment and the nursing practice environment in Magnet organizations. *J. Nurs Adm.43*, 11.
- Institute of Medicine. (2011). *The future of nursing: Leading change, advancing health.* Washington, DC: National Academies Press.
- O'Rourke, M., White, A. (2011). Professional role clarity and competency in healthcare staffing the missing pieces. *Nursing Economics, 29*, 4.
- O'Rourke, M. (2003). Rebuilding a professional practice model: The return of role-based practice accountability. *Nurs Admin. 27*, 2.
- Porter O'Grady, T. (2009). *Interdisciplinary shared governance.* Sudbury, MA. Jones and Bartlett.





## **Contact Information**

Joanne Clavelle, DNP, RN Senior Vice President and Chief Clinical Officer HonorHealth Corporate Office (480) 882-5589 joanne.clavelle@honorhealth.com

Miki Goodwin, PhD, RN Chief Nursing Officer, Center for Nursing Excellence HonorHealth (480) 323-3392 miki.goodwin@honorhealthcom

